



Understanding and Addressing the Workplace Challenges Related to Long COVID

An ePolicyWorks National Online Dialogue

Hosted by: The U.S. Department of Labor's Office of the Assistant Secretary for Policy, Employee Benefits Security Administration, Employment and Training Administration, Office of Disability and Employment Policy, Office of Workers' Compensation Programs; The U.S. Centers for Disease Control and Prevention; and The U.S. Surgeon General

Dates: July 12 - August 15, 2022

The U.S. Department of Labor (DOL) is committed to supporting workers with long COVID as well as their employers. Together with the U.S. Surgeon General and the U.S. Center for Disease Control, DOL hosted this national online dialogue to better understand workplace challenges related to long COVID and gather ideas to address them.

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Dialogue Participation Summary



4,180

dialogue visits

Page views:
14,741

Avg. time:
7:40 minutes



617

registrants

15% of visitors registered



393

participants

64% of registrants participated

Dialogue Contributions



225

ideas



479

comments



3,482

votes

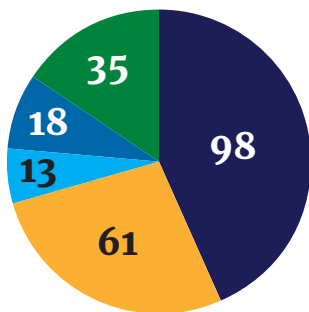


82

resources

Ideas by Topic

Ideas contributed by topic area:



- Employee Challenges & Solutions
- Employer Challenges & Solutions
- Employee Benefit Challenges

- Identifying Partners
- Informing Stakeholders

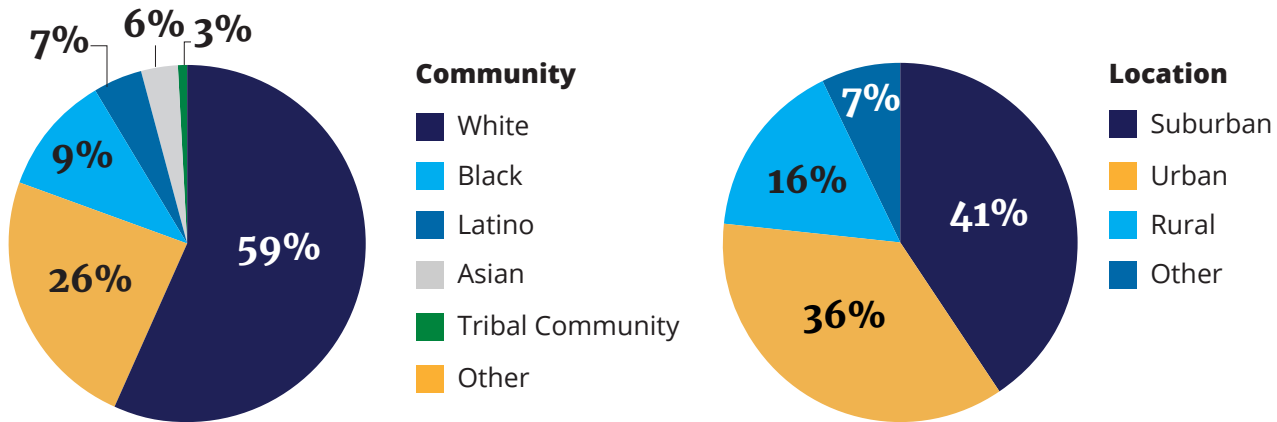
Key Themes and Takeaways

- ✓ **Offer** reasonable accommodations and workplace flexibility.
- ✓ **Educate** employers on long COVID symptoms and disability qualifications.
- ✓ **Respond** to employees' long COVID accommodation requests without requiring formal documentation of prior COVID-19 diagnosis.
- ✓ **Update** employee benefits, including short- and long-term disability.
- ✓ **Support** small business owners and their employees.
- ✓ **Update** the Family and Medical Leave Act and Social Security Disability Insurance qualifications.
- ✓ **Publicize** data trends as they relate to workplace leave policies to help shape future policies related to long COVID.

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Registrant Demographics



Occupation



Stakeholders

Group	Number of Registrants
Employee	305
Advocacy Organization	95
Employer	61
Non-profit	53
Healthcare Provider	36
Federal Government	29
State or Local Government	26
Research or Educational Institution	22
Private Insurer	8
Other	130

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Outreach Snapshot

ePolicyWorks distributed **33,676** emails to a variety of stakeholders including, but not limited to, long COVID advocacy groups, healthcare organizations, employees, employers, disability organizations, and previous ePolicyWorks dialogue registrants.



20.17%

Open Rate



11.41%

Click Rate

Online Presence Twitter Snapshot



25

@ePolicyWorks tweets promoted the dialogue



3,802

total impressions



212

total engagements (likes, clicks, replies, retweets/quote tweets)

The dialogue was mentioned in the media **51** times, including by:



Thank you to all who participated in this important conversation. A number of leading organizations, agencies and advocacy groups shared ideas and resources including, but not limited to:



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